

And here it is again – Christmas is almost upon us! A gentle reminder that the last day we will be processing orders through the dispensary will be **December 19th**. The dispensary will be fully operational again on January 2nd. Our GVG Direct deliveries will also be suspended between 25th December and January 2nd.

### **Online Security**

We have recently had a near miss, when an administrator's email account was hacked. It transpired that the hackers were monitoring emails going into and out of the account and intercepting those to do with account payments.

A client received an email with 'new' GVG bank details on. When it was queried by the client it the hackers used our email to confirm that changes had been made. Fortunately they rang us after their bank also raised a concern and a substantial fraud was prevented.

This is a very sophisticated scam and no doubt is very lucrative for the criminals involved. If you ever have concerns regarding payment for your account please ring us to check, rather than email; and please remember **we will never inform you about changes to our bank details by email.**

The golden rule is – if in doubt, don't!

### **Medicines & Euthanasia refresher training**

We will continue to offer online training for both our Red Tractor medicines course and Euthanasia refresher training. If you need to complete either, please contact the office and we will arrange the necessary courses in a timely manner.

All of us here in the GVG Pig Team would like to wish you and your families a very Merry Christmas and a healthy, happy and prosperous New Year.

Annie Davis BVMS MRCVS

